

VALORTECH'S IT CONSULTING SERVICES

Providing thorough and complete IT roadmaps for small and mid-sized companies.

Small and mid-sized businesses need to be efficient to be competitive. At Valor Technologies we deal in efficiency. We provide comprehensive IT Consulting services to companies that are looking to leverage their company's IT into higher degrees of productivity, and ultimately, profitability.

To take your business to the next level, you'll need to cut out the redundancies in process and in cost. The most successful companies identify the best ways to get the most out of the resources that are available to them. If your company is looking to enhance efficiency, and with it, boost organizational bottom-line profits, consider our professional IT consulting services. We have the knowledge and the expertise necessary to make your technology work best for you.

COMPREHENSIVE IT SUPPORT

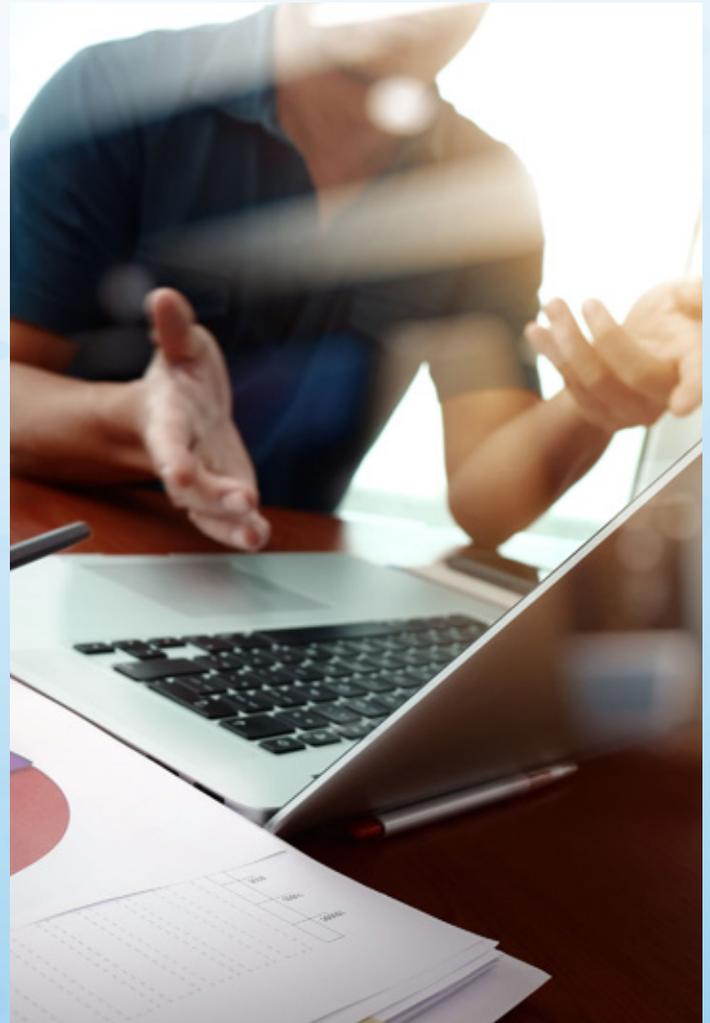
Computer and network support for small and mid-sized businesses.

Downtime is a profit killer. At Valor Technologies, we recognize that in order to maximize profitability, your company's IT has to be up-and-running. That's why we provide comprehensive IT support to small and mid-sized businesses. Our computer support services are delivered in an affordable, monthly rate based on the hardware you have in place. Take advantage of optimal uptime. Experience the benefits that Valor Technologies' managed IT and computer repair services present to businesses like yours.

REMOTE MAINTENANCE & NETWORK MONITORING

Easily monitor and maintain your organization's infrastructure. Have you ever been stuck in a technological bind caused by a flaw in your network security? Organizations who aren't prepared for the constant upkeep that a computing network demands will quickly find themselves overwhelmed.

Despite the difficulties that come with technology management, maintenance is a vital task that must be fulfilled in order to get the most from your hardware and





software. Valor Technologies' proactive Remote Monitoring and Maintenance solution is designed to remediate these issues for small and medium-sized businesses and make them more affordable than ever before.

24/7 HELP DESK

Keep downtime from plaguing your business' operational efficiency.

Valor Technologies is your one-stop shop for all your IT support needs. Properly-functioning information technology is essential to the success of every business. When that IT isn't working as it should, it can create issues for your employees, and ultimately your business' ability to complete projects, create revenue, and sustain efficient operations.

Our knowledgeable and proficient technicians know that you need your IT up and running properly if you want to meet your expectations. That's why we offer our comprehensive help desk service. If your IT is on the fritz, call one of our certified technicians 24 hours a day, seven days a week, 365 days a year, and we will help your staff resolve their most annoying IT issues.

DESKTOP MONITORING AND MANAGEMENT SOLUTIONS

Manage desktop endpoints with ease.

All your employees have workstations that they use to carry out their daily tasks. As a result, these endpoints come with some responsibility. Your organization needs to

keep its workstations in proper working order to maximize the returns you see on substantial hardware investments. Furthermore, you need people on staff that are trained to handle the myriad of troublesome issues with your technology. The small business often doesn't have this luxury as cost can sometimes make it hard for these workstations to get the dedicated and timely management they need.

Valor Technologies offers a Desktop Monitoring and Maintenance solution that's designed to give you insights into how each of your individual workstations is operating, as well as detect problems and inform you of what needs to be addressed. By taking a proactive stance against common hardware ailments, you can effectively prolong the life cycle of your organization's technology systems and maximize ROI.

IT VENDOR, WARRANTY & HARDWARE MANAGEMENT

We understand the technology-latent issues that keep you up at night. You may have questions such as, "How will I grow my business while minimizing expenses?" or "How will I protect my data from situations like natural disasters and all the malicious entities out there?"

You aren't alone.

Many business owners and executives at small and mid-sized businesses are tearing their hair out trying to come up with solutions for some of the most frustrating and time-consuming issues their company faces. At Valor Technologies, we deal in solutions!

Our vendor management service works with third-party vendors to help you reduce expenses and present you solutions on the determination of which hardware and software suppliers will work best to suit your needs. Our service ranges from a simple consultation to the more in-depth program of infrastructure management.

AUGMENT YOUR CURRENT IT DEPARTMENT WITH VALORTECH'S IT PROFESSIONALS

When you don't have coverage, it's dangerous to go alone.

You understand that technology is critical to your company's success, but does your technology get the attention it deserves? If your in-house IT staff is overburdened with support work, they may find it difficult to keep up. This, in turn, puts the average employee in an unenviable position of having to troubleshoot the various common issues that plague the use of their technology.

Valor Technologies' co-managed IT is an exceptionally useful service, especially for small and medium-sized businesses that may have seen enough growth that have developed the need for more IT support. SMBs often don't have a budget flexible enough to on board more trained IT personnel, so it makes more sense to outsource certain elements of your IT maintenance to other trained personnel. Additionally, with our certified technicians, you'll gain skilled IT professionals to depend on when the time comes to integrate new procedures or resolve tricky issues.



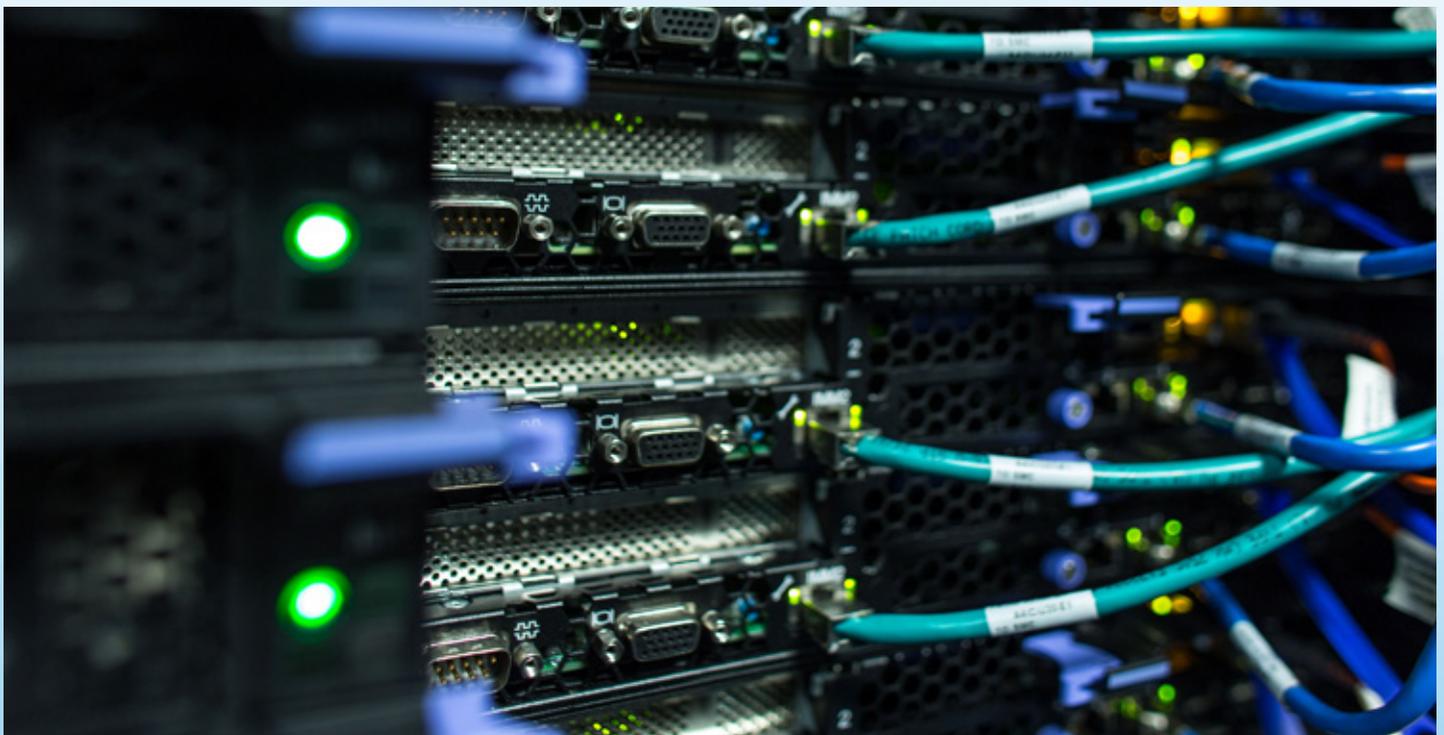
Let Valor Technologies lead your technology initiatives with our vCIO services.

Valor Technologies' vCIO services present an angle that many smaller organizations lack, a dedicated technology officer. With technology being as large of an expense as it is, it is important that an organization's technology budget is utilized effectively. For enterprise businesses, the role of the CIO is an executive-level position that carries with it a great deal of influence how these massive organizations spend their technology capital.

For smaller companies, these crucial decisions typically come down to the business owner. In many cases, however, the business owner is far too engaged in the day-to-day operations of their business to focus a lot of time and energy on managing its information systems and network. Our vCIO service dedicates the kind of knowledge and technical skill of an experienced IT administrator, with the business sense of an operations manager. This allows us to assist small and medium-sized business owners and managers in the promotion of productivity, while also helping properly utilize company capital.

INFRASTRUCTURE SUPPORT SERVICES

Organizational difficulties that businesses have with their IT infrastructure often leave them with difficulties and deficits that hinder overall operational effectiveness.



Companies need to have a strategy in place when setting up their business' computing infrastructure. When searching for the right company to help you set up and manage your IT infrastructure, you must understand the company's competence in keeping your office organized.

At Valor Technologies, our services promote the implementation and management of a coordinated, efficient, and dynamic computing infrastructure that is designed to take your company where you want it to go. Our infrastructure strategy is designed to provide organizations with a clean and dynamic computing infrastructure.

PROFESSIONAL SERVER SUPPORT

Your servers are the center of your organization's computing infrastructure and need special attention to keep your operations coordinated and moving efficiently. Valor Technologies offers comprehensive support for all of your organization's IT and specializes in remote and on-site server management and remediation services. Our knowledgeable and experienced technicians monitor and manage your servers, ensuring that they run efficiently and aren't exposed to threats that could put your organization at risk. We provide this service for a monthly flat rate, eliminating the per-incident charges that would normally hinder your organization's overall ability to remain profitable.

VM WARE VIRTUALIZATION SERVICES FROM VALORTECH

Modern Services for modern business practices.

Business isn't getting any easier, and with new technology being integrated to core computing systems, your infrastructure is growing more complex by the minute. By virtualizing your IT infrastructure, you can simplify the way your technology operates without sacrificing the processing power and performance that you require.

VMware virtualization software offers several benefits for a business seeking to be at the forefront of their industry. By signing on with Valor Technologies, you can enjoy the benefits of VMware virtualization, including:

- **Slashed Costs:** By decreasing the number of machines running, your business becomes more energy efficient, accomplishing the same amount of work with less operational costs.

- **Improved Business Continuity:** By having your infrastructure in one centralized virtual environment, your business can be prepared for the worst.
- **Simplified Database Management:** Manage all of your databases and mission-critical applications from one convenient location, allowing your business to meet deadlines as quickly and efficiently as possible.

STAFFING SERVICES

Helping organizations find the right talent for their needs.

As a solutions provider, we pride ourselves on helping organizations mitigate their operational problems. One of the major problems most organizations have is finding the talent they need to make their endeavor a success. Not all positions are created equal and sometimes the difference between relevance and insignificance is filling a key position with just the right person.

At Valor Technologies, our professional consultants understand that, in many respects, the modern workforce has shifted. Outsourcing has become a completely viable option for all businesses, and with it, comes an increased demand for temporary workers, freelancers, and contractors. Since our whole platform is helping businesses like yours eliminate downtime and operational inefficiency, providing organizations options that work to mitigate their workforce problems comes naturally for us.

OUTSOURCE YOUR IT WITH MONTHLY FLAT-RATE HELPDESK SUPPORT & SOLUTIONS

Valor Technologies' managed IT services can help eliminate your company's technology-based headaches.

Do you depend on technology to maximize the efficiency of your business? Has that technology ever let you down? If you are like other businesses, you have your fair share of horror stories. Whether you have tales of downtime brought on by computer or network problems, or simply don't like how much your organization is paying to keep your IT up and running, Valor Technologies is here to produce results. Our flat-rate service plan will deliver your company enterprise-level IT support and solutions that are tailor-made to relieve your organization's technology-induced pain points.

